

At any point, you have the right to contact the Information and Privacy Commissioner of Ontario to file a complaint regarding your privacy or information:

**Office of the Information and Privacy Commissioner**

2 Bloor Street East, Suite 1400  
Toronto, ON M4W 1A8  
1-800-387-0073  
Info@IPC.on.ca  
www.IPC.on.ca

If you wish to speak with our Privacy Designate directly about your privacy rights or to file a complaint with the Society regarding your privacy or information, please contact:

**Privacy Designate**

705-295-7135 ext. 753  
privacydesignate@binnoojiiyag.ca

To view our full Notice of Information Practices, please visit our website at [www.binnoojiiyag.ca](http://www.binnoojiiyag.ca) or contact the agency directly.



In order to make a request to see personal information, contact:

**Dnaagdawenmag Binnoojiiyag Child & Family Services Record Information Department**

64 Cedar Pointe Drive, Unit 1404  
Barrie, ON L4N 5R7  
inforequest@binnoojiiyag.ca

## About Us

Dnaagdawenmag Binnoojiiyag Child & Family Services is a multi-service Indigenous well-being agency.

We provide a stable foundation for children, youth and families, through wraparound services that are culturally-based and family-focused. We seek to support our families in the way they deserve, with care and authenticity, and by recognizing and respecting spirit.

We form a wholistic, inclusive and nonjudgmental circle of care. We seek to honour and support those we serve, with a constant commitment to growing our base of knowledge and expertise.

We are an agency that delivers culturally-intelligent services to First Nation, Inuit and Métis\* communities, on and off territory, within our jurisdiction. With our dedicated staff, we work with children, youth and families as early as possible to help them navigate various obstacles and access services.

*\*We are currently in the process of seeking a formal protocol with the Métis.*

### Administration

1-844-523-2237  
info@binnoojiiyag.ca

517 Hiawatha Line  
Hiawatha, ON K9J 0E6

[www.binnoojiiyag.ca](http://www.binnoojiiyag.ca)  
@binnoojiiyag



Dnaagdawenmag Binnoojiiyag  
**Child & Family Services**

# Notice of Information Practices

Your Information and Your Rights Under the Child, Youth, and Family Services Act



January 2020

## Part X of the *Child, Youth and Family Services Act*

This Ontario law requires the agency to:

- Only collect, use, and share Personal Information about you and/or your child(ren) with your consent OR when we are required by law to do so in order to provide child welfare services;
- Keep your and your child(ren)'s Personal Information safe and secure;
- Notify you if your information has been lost, stolen, shared, or viewed when it shouldn't be;
- Provide you with access to your Personal Information that we hold, upon request; and
- Correct your Personal Information if it is incorrect or incomplete.

### What Personal Information do I have the right to see?

You have a right to see a record of your Personal Information if it relates to services provided to you or a child in your custody.

There are exceptions for denying you access to a record, including if providing the information would result in a risk of serious harm to you or someone else, or if giving you the information would reveal the identity of someone who provided the information confidentially.

## Your Choices and Who Decides

- Dnaagdawenmag Binnoojiiyag does not need your consent to collect, use, or share your information when we are required by law to do so to keep a child safe.
- We are required by law to consult and share information with First Nations, Métis and Inuit communities on an ongoing basis without consent.
- There are situations where you have a right to make your own (or your child(ren)'s) privacy decisions and the Society must ask for your consent.
- When we require your consent and you say yes, you can change your mind at any time, or you can choose to place limits on your consent.
- If you say no or place limits on the Agency collecting, using, or sharing your information, we will obey your instruction unless we are required by law.
- A custodial parent of a child under the age of 16 can consent on behalf of their child for information decisions, unless the child is capable and has specifically directed the Agency otherwise.

## What types of Personal Information can Dnaagdawenmag Binnoojiiyag collect, when necessary?

- Names and dates of birth;
- Race, ancestry, religion, cultural needs;
- Sexual orientation, gender identity, relationship status;
- Address, phone number, email address;
- Records of meetings, home visits, phone calls;
- Services that you or your child received;
- Programs involved with you or your child;
- Details of physical and mental health;
- Medical, psychological, or educational reports and assessments;
- School information;
- Information about child protection investigations, including investigation outcomes;
- Court documentation;
- Police involvement, criminal history;
- Your views or opinions; and
- Others views or opinions about you.

## What is Personal Information used for?

- Investigating allegations that a child/youth may be in need of protection;
- To assess, reduce, and/or eliminate harm to a child or youth;
- Provide, plan, and/or manage services for children, youth and families;
- Provide care and supervision of children;
- Assess and approve homes for children who cannot remain with their families; and
- Place children for adoption.

