



POSITION TITLE:	FAMILY SUPPORT WORKER
DEPARTMENT:	FRONT LINE SERVICES
REPORTS TO:	SUPERVISOR
CLASSIFICATION:	FULL TIME – CONTRACT 1 YEAR
LOCATION:	WHITBY, ON
POSTING DATE:	JANUARY 10 TH , 2023
CLOSING DATE:	JANUARY 31 ST , 2023

Dnaagdawenmag Binnoojiiyag Child & Family Services is a multi-service Indigenous wellbeing agency. We provide a stable foundation for children, youth, and families, through wraparound services that are culturally based, and family focused.

PURPOSE OF THE POSITION

Reporting to the assigned supervisor, the Family Support Worker is responsible for providing a support function to front line staff with respect to families, children, or youth in care or customary care. Family Support Workers provide a variety of services in support of case management duties assigned to a worker including but not limited to, monitors court ordered access visits for children/youth and their biological parents upon request of the worker as assigned, provides assistance to families involved with child welfare services and/or child/youth in care clients which is supportive, educational, and empowering. undertakes a variety of social service support responsibilities complementary to the role of the worker.

RESPONSIBILITIES

- Providing support for the child/youth under his/her care during community outings.
- Ensuring the safety and well-being of the child/youth while under his/her care.
- Assisting in carrying out the plan for the child, youth, or the family as directed by the Supervisor or designate.
- Documenting clear and detailed case notes.
- Modeling appropriate behaviours and language.
- Providing transportation for the child, youth and/or family as directed by the Supervisor or designate.
- Encouraging positive communication with the child, youth, and family.
- Empowering the child, youth, and family to feel worthwhile and valued.
- Supervising access visits.
- Reporting immediately to the appropriate person, any child/youth who may need protection or are at risk.



OTHER DUTIES

- As assigned by Supervisor

POSITION REQUIREMENTS

Education and Experience Requirements:

- Bachelors of Art (BA) in a social work-related field OR a Diploma in the Human Services field.
- Two years' experience working with children and families in a similar position.
- Experience working within Child Welfare and/or Indigenous Child-Wellbeing setting would be considered an asset.

Knowledge Requirements:

- Demonstrate competence in working effectively with children, adolescents, and families in a planned, process-oriented, and goal-directed method.
- Experience and competence in a variety of interventions - individual, couple, group, and family counselling.
- Demonstrate organizational skills and ability to use time effectively.
- Good knowledge of child development and behaviour management.
- Demonstrated ability to write clear concise reports and be able to meet deadlines.
- Knowledge of Indigenous culture and values including awareness of the First Nation, Inuit, and Métis Communities we service.
- A solid understanding of and sensitivity to the experiences of First Nations and Indigenous peoples in Canada, and the impact of the legacy of Residential Schools and the Sixties Scoop upon them is essential.

Ability Requirements:

- Ability to work co-operatively and negotiate effectively within a team setting, the program, the Agency, and outside resources.
- Work within an office environment and conduct the work associated with this position.
- Communicate effectively with our children, youth, families, communities, and staff.
- Work cooperatively with other staff and management.
- Relate effectively to community members

Mandatory Requirements:

- Provide an acceptable Canadian Police Information Centre Check (CPIC) and Vulnerable Sector Screening (VSS).
- Able to provide a safe vehicle for use on the job, an acceptable Driver's Abstract, evidence of a valid Ontario Driver's License and of Personal Liability & Property Damage insurance coverage for at least \$2,000,000.00.
- Family Support Workers are required to work a flexible schedule outside of our agency's business hours including weekends, evenings, and holidays, to support the



needs of our children, youth, and families. This is a regular occurrence for this position and a workday can often be from 11am to 7pm or 12pm to 8pm.

ACCOUNTABILITIES

The employee is required to have a good working knowledge of all laws, rules, regulations, policies, and procedures, as well as the Regional Protocol which impact on the employee's specific responsibilities. We undertake to make decisions, as required, which are consistent with these and then to act in a manner which provides quality services to children, youth, families, and communities.

WORKING CONDITIONS

- You will be provided a working location within your region by the Organization.
- Travel within the catchment area will be required.

SALARY RANGE

- \$51,369.71 - \$59,276.41 depending on qualifications and experience.

TO APPLY

- Please email the following to careers@binnoojiiyag.ca
 - Application for Employment (available at www.binnoojiiyag.ca)
 - Please indicate preferred location in your application
 - Resume (include 3 work related references)
- Incomplete Applications will not be considered.
- Only those selected will be contacted for an interview.
- As an Indigenous Child Wellbeing Agency, we give priority to applicants who identify as First Nations, Inuit, Métis and those with close affiliations.