



<b>POSITION TITLE:</b>	FAMILY SUPPORT WORKER
<b>DEPARTMENT:</b>	FRONT LINE SERVICES
<b>REPORTS TO:</b>	SUPERVISOR
<b>CLASSIFICATION:</b>	FULL TIME PERMANENT
<b>LOCATION:</b>	BARRIE, ON
<b>POSTING DATE:</b>	JANUARY 11 <sup>TH</sup> , 2023
<b>CLOSING DATE:</b>	FEBRUARY 1 <sup>ST</sup> , 2023

Dnaagdawenmag Binnoojiiyag Child & Family Services is a multi-service Indigenous wellbeing agency. We provide a stable foundation for children, youth, and families, through wraparound services that are culturally based, and family focused.

### **PURPOSE OF THE POSITION**

Reporting to the assigned supervisor, the Family Support Worker is responsible for providing a support function to front line staff with respect to children, youth and families in care or customary care. Family Support Workers provide a variety of services in support of case management duties assigned to a worker: monitors court ordered Family visits for children/youth and their parents/caregivers, as assigned; provides assistance to families involved with child wellbeing services and/or child/youth in care or customary care that are supportive, educational, and empowering; undertakes a variety of social service support responsibilities that are complementary to the role of the worker.

### **RESPONSIBILITIES**

#### **Service Responsibilities:**

- Providing support for and ensuring the safety and wellbeing of the child/youth under their care.
- Assisting in carrying out the plan for the child, youth or the family as directed by the Supervisor or designate.
- Documenting clear and detailed contact logs.
- Modeling appropriate behaviours and language.
- Providing transportation for the child, youth and/or family as directed by the Supervisor or designate.
- Establishing a healthy relationship with the child, youth, and family.
- Encouraging positive communication with the child, youth, and family.
- Empowering the child, youth, and family to feel worthwhile and valued.
- Supervising Sagihidig family visits.



- Reporting immediately to the appropriate person, any child/youth who may need protection or at risk.
- Writing affidavits, when required.

#### **Organization Responsibilities:**

- Reflecting and interpreting the Agency Vision, Mission and Core Values in their work.
- Acting in accordance with relevant legislation and Dnaagdawenmag Binnoojiiyag policies, standards, procedures, and best practices.
- Proposing changes within Dnaagdawenmag Binnoojiiyag that would improve the quality of service to the children, families, and communities we serve.
- Developing and maintaining respectful, cooperative working relationships to contribute to integrated, seamless service delivery to our children, families, and communities.
- Understanding their role and responsibility in maintaining a safe workplace and reducing workplace injuries.
- Ensuring accuracy, confidentiality, and safekeeping of agency records.
- Participating constructively in the supervision process with the Supervisor.

#### **Other Duties:**

- Other duties as assigned.

### **POSITION REQUIREMENTS**

#### **Education and Experience Requirements:**

- Bachelor of Art (BA) in a social work-related field OR a Diploma in the Human Services field.
- Two (2) years' experience working with children and families in a similar position.
- Experience working within Child Welfare and/or Indigenous Child-Wellbeing setting would be considered an asset.

#### **Knowledge Requirements:**

- Knowledge of The Child and Family Services Act, The Youth Criminal Justice Act, and any other relevant legislation.
- The causes and symptoms of mental health and addictions issues.
- Knowledge of prevention strategies, conducting needs and risk assessments and substance abuse.
- The impact of trauma and its effects on family dynamics.
- An understanding of crisis management and the ability to deal with life-threatening situations including the prevention of suicide.
- Individual, group, and crisis counselling methods.
- Funding requirements for treatment services.
- Ability to work co-operatively and negotiate effectively within a team setting, the



program, the agency, and outside resources.

- Demonstrated competence in working effectively with children, adolescents, and families in a planned, process-oriented, goal-directed method.
- Good knowledge of child development and behaviours management.
- A good working knowledge of community services within the Dnaagdawenmag Binnoojiiyag Child & Family Services catchment area and surrounding areas to assist in service provision.
- Knowledge of Indigenous culture and values including awareness of the First Nation, Inuit and Métis Communities we service.
- A solid understanding of and sensitivity to the experiences of First Nations and Indigenous peoples in Canada, and the impact of the legacy of Residential Schools and the Sixties Scoop upon them is essential.

#### **Ability Requirements:**

- Demonstrated competence in working effectively with children, adolescents, and families in a planned, process-oriented, goal-directed method.
- Experience and competence in running groups and programs - individual, couple, group, and family.
- Ability to work co-operatively and negotiate effectively within a team setting, the program, the agency, and outside resources.
- Ability to use authority constructively in highly chaotic and conflicted situations.
- Demonstrated organizational skills and ability to use time effectively.
- Ability to use authority constructively in highly chaotic and conflicted situations.
- Demonstrated ability to write clear, concise reports and be able to meet deadlines.
- Experience writing affidavits.

#### **Mandatory Requirements:**

- Must be willing to work flexible hours including weekends, evenings and holidays as required.
- Provide an acceptable Canadian Police Information Centre Check (CPIC) and Vulnerable Sector Screening (VSS).
- Able to provide a safe vehicle for use on the job, an acceptable Driver's Abstract, evidence of a valid Ontario Driver's License and of Personal Liability & Property Damage insurance coverage for at least \$2,000,000.00.

#### **ACCOUNTABILITIES**

The employee is required to have a good working knowledge of all laws, rules, regulations, policies and procedures, as well as the Regional Protocol which impact on the employee's specific responsibilities. We undertake to make decisions, as required, which are consistent with these and then to act in a manner which provides quality services to children, youth, families and communities.



### **WORKING CONDITIONS**

- You will be provided a working location within your region by the Organization.
- Travel within the catchment area will be required.

### **STARTING SALARY RANGE**

- \$51,369.71 - \$59,276.41, depending on qualifications and experience.

### **TO APPLY**

- Please email the following to [careers@binnoojiiyag.ca](mailto:careers@binnoojiiyag.ca)
  - Application for Employment (available at [www.binnoojiiyag.ca](http://www.binnoojiiyag.ca))
  - Please indicate preferred location in your application
  - Resume (include 3 supervisor references)
- Incomplete Applications will not be considered.
- Only those selected will be contacted for an interview.
- As an Indigenous Child Wellbeing Agency, we give priority to applicants who identify as First Nations, Inuit, Métis, and those with close affiliations.