

At any point, you have the right to contact the Information and Privacy Commissioner of Ontario to file a complaint regarding your privacy or information:

**Office of the Information and Privacy Commissioner**

2 Bloor Street East, Suite 1400  
Toronto, ON M4W 1A8  
1-800-387-0073  
Info@IPC.on.ca  
www.IPC.on.ca

If you wish to speak with our Privacy Designate directly about your privacy rights or to file a complaint with the Society regarding your privacy or information, please contact:

**Privacy Designate**

705-295-7135 ext. 753  
privacydesignate@binnoojiiyag.ca

To view our full Notice of Information Practices, please visit our website at [www.binnoojiiyag.ca](http://www.binnoojiiyag.ca) or contact the agency directly.



In order to make a request to see personal information, contact:

**Dnaagdawenmag Binnoojiiyag Child & Family Services Record Information Department**

64 Cedar Pointe Drive, Unit 1404  
Barrie, ON L4N 5R7  
informationrequestcw@binnoojiiyag.ca

## About Us

Dnaagdawenmag Binnoojiiyag Child & Family Services is a multi-service Indigenous well-being agency.

We provide a stable foundation for children, youth and families, through wraparound services that are culturally-based and family-focused. We seek to support our families in the way they deserve, with care and authenticity, and by recognizing and respecting spirit.

We form a wholistic, inclusive and nonjudgmental circle of care. We seek to honour and support those we serve, with a constant commitment to growing our base of knowledge and expertise.

We are an agency that delivers culturally-intelligent services to First Nation, Inuit and Métis communities, on and off territory, within our jurisdiction. With our dedicated staff, we work with children, youth and families as early as possible to help them navigate various obstacles and access services.

### Administration

1-844-523-2237  
info@binnoojiiyag.ca

517 Hiawatha Line  
Hiawatha, ON K9J 0E6

[www.binnoojiiyag.ca](http://www.binnoojiiyag.ca)  
@binnoojiiyag



Dnaagdawenmag Binnoojiiyag  
**Child & Family Services**

# Notice of Information Practices

Your Information and Your Rights Under the Child, Youth, and Family Services Act

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March 2023



## Part X of the *Child, Youth and Family Services Act*

This Ontario law requires the agency to:

- Only collect, use, and share Personal Information about you and/or your child(ren) with your consent OR when we are required by law to do so in order to provide child welfare services;
- Keep your and your child(ren)'s Personal Information safe and secure;
- Notify you if your information has been lost, stolen, shared, or viewed when it shouldn't be;
- Provide you with access to your Personal Information that we hold, upon request; and
- Correct your Personal Information if it is incorrect or incomplete.

### What Personal Information do I have the right to see?

You have a right to see a record of your Personal Information if it relates to services provided to you or a child in your custody.

There are exceptions for denying you access to a record, including if providing the information would result in a risk of serious harm to you or someone else, or if giving you the information would reveal the identity of someone who provided the information confidentially.

## Your Choices and Who Decides

- Dnaagdawenmag Binnoojiiyag does not need your consent to collect, use, or share your information when we are required by law to do so to keep a child safe.
- We are required by law to consult and share information with First Nations, Métis and Inuit communities on an ongoing basis without consent.
- There are situations where you have a right to make your own (or your child(ren)'s) privacy decisions and the Society must ask for your consent.
- When we require your consent and you say yes, you can change your mind at any time, or you can choose to place limits on your consent.
- If you say no or place limits on the Agency collecting, using, or sharing your information, we will obey your instruction unless we are required by law.
- A custodial parent of a child under the age of 16 can consent on behalf of their child for information decisions, unless the child is capable and has specifically directed the Agency otherwise.

## What types of Personal Information can Dnaagdawenmag Binnoojiiyag collect, when necessary?

- Names and dates of birth;
- Race, ancestry, religion, cultural needs;
- Sexual orientation, gender identity, relationship status;
- Address, phone number, email address;
- Records of meetings, home visits, phone calls;
- Services that you or your child received;
- Programs involved with you or your child;
- Details of physical and mental health;
- Medical, psychological, or educational reports and assessments;
- School information;
- Information about child protection investigations, including investigation outcomes;
- Court documentation;
- Police involvement, criminal history;
- Your views or opinions; and
- Others views or opinions about you.

## What is Personal Information used for?

- Investigating allegations that a child/youth may be in need of protection;
- To assess, reduce, and/or eliminate harm to a child or youth;
- Provide, plan, and/or manage services for children, youth and families;
- Provide care and supervision of children;
- Assess and approve homes for children who cannot remain with their families; and
- Place children for adoption.

