



POSITION TITLE:	FAMILY & COMMUNITY CONNECTION WORKER
DEPARTMENT:	SUPPORT & CLINICAL SERVICES
REPORTS TO:	SUPPORT SERVICES SUPERVISOR – FAMILY CONNECTIONS
CLASSIFICATION:	ONE (1) FULL TIME PERMANENT VACANCY
FULL SALARY RANGE:	\$57,472.71 - \$71,135.81*
LOCATION:	FLEXIBLE WITHIN OUR EAST REGION
POSTING DATE:	MAY 13, 2026
CLOSING DATE:	MAY 26, 2026

Dnaagdawenmag Binnoojiiyag Child & Family Services is a multi-service Indigenous wellbeing agency. We provide a stable foundation for children, youth, and families, through wraparound services that are culturally based, and family focused.

PURPOSE OF THE POSITION

The Family & Community Connection Worker (FCCW) supports connection plans for children/youth in care. The role provides support to our service teams by working with our children/youth to connect them to lifelong meaningful relationships and back to their culture and community. The FCCW interprets Dnaagdawenmag Binnoojiiyag Child & Family Services policies and procedures and ensures Ministry standards are maintained while providing wholistic support to our children and youth.

RESPONSIBILITIES

- Develop connection plans using wholistic service planning and case coordination with a focus on addressing connection needs of children/youth.
- Implement connection plans, provide ongoing support and appropriate follow-up.
- Accompany children/youth to meet with family members, community members and any other identified connections important to that child/youth. This may include air travel and may require the worker to be away from home for several days.
- Provide support, guidance and share information to ensure the best possible outcomes for the children/youth, families and community involved.
- Prepare and maintain regular reports, analyses and statistics as required.
- Walk alongside the child/youth to support connections that support the cultural plan as laid out in the child/youth's plan of care.
- Support the child to maintain a relationship with their First Nations, Inuit and Métis community, consulting with the service worker and Family Finder if appropriate to find relatives that the child can build relationships with.



- Familiarize the child/youth with their local Indigenous services/programs.
- Actively work towards the reunification of siblings (supporting visits and establishing contact, letter writing and social networking).
- Organize and lead in collaboration with the assigned Family Finder, if involved, monthly alignment meetings with the service team to promote open communication and collaborative decision-making through regular consultations as required
- Maintain accurate and up-to-date case files in accordance with agency policies and procedures.
- Actively seek out lifelong permanent relationships for children in care.
- Build social capital by strengthening the child's social network (eco-map).
- Participate in regular evaluation of the Family & Community Connection Program.
- Participate with community and/or provincial working groups related to the role, as may be appropriate.

Other Duties:

- Performs other duties as assigned.

POSITION REQUIREMENTS

Education and Experience Requirements:

- A diploma in the Human Services field; or
- A combination of education and relevant experience which, in the opinion of the Executive Director and Director of Cultural & Wellbeing Services is an equivalency for the purposes of this position.
- Experience working within Child Welfare and/or Indigenous Child-Wellbeing setting would be considered an asset.

Knowledge Requirements:

- A good working knowledge of community services within the Dnaagdawenmag Binnoojiiyag Child & Family Services catchment area and surrounding areas to assist in service provision.
- A solid understanding of and sensitivity to the experiences of First Nations and Indigenous peoples in Canada, and the impact of the legacy of Residential Schools and the Sixties Scoop upon them is essential.
- Culturally competent to incorporate traditional knowledge and practices into the work.
- Familiarity with the processes and sensitivities involved in reconnecting children and youth with their families and communities.
- Understand the impacts of trauma and the importance of healing-centered engagement.



Ability Requirements:

- Strong attention to detail and ability to manage many family and resource connections.
- Strong communication and interpersonal skills: Ability to engage with children, youth, families and community members in a respectful and effective manner.
- Organizational skills and ability to collaborate effectively with other teams.
- Excellent written and verbal communication skills to share information in a clear, concise, and accurate manner.
- Highly developed problem solving, conflict resolution, and mediation skills and the ability to maintain an impartial, balanced perspective.
- Understand the importance of privacy and ethical considerations in child wellbeing work.
- Strong time management skills and ability to work effectively under pressure.

Mandatory Requirements:

- Provide an acceptable Canadian Police Information Centre Check (CPIC) and Vulnerable Sector Screening (VSS).
- Able to provide a safe vehicle for use on the job, an acceptable Driver's Abstract, evidence of a valid Ontario Driver's License and of Personal Liability & Property Damage insurance coverage for at least \$2,000,000.00.
- Must be willing to work flexible hours including weekends, evenings and holidays as required.

WORKING CONDITIONS

- A working location with a hybrid work from home option is available, subject to initial and ongoing eligibility.
- Travel within the catchment area is required for direct service to youth/children.
- Traveling with youth/children is required to their home communities and often the Family & Community Connection Worker will be away for several days.
- At our Agency, we actively encourage a healthy work life balance and aim to ensure working hours do not exceed 35 hours per week and/or do not need to be conducted during evenings and weekends. We recognize however, that the needs of the children, youth and families that we work alongside do require services outside of these hours. We have a flexible work policy where we aim to maintain an 8-hour schedule (inclusive of a 1 hr lunch), but there are occasions where such planning is not possible. In this role, you will need to have flexibility in your work schedule.

STARTING SALARY RANGE

- Starting salary is \$57,472.71 - \$66,318.77 - depending on qualifications and experience.



Dnaagdawenmag Binnoojiiyag
Child & Family Services

EMPLOYMENT OPPORTUNITY

*PLEASE NOTE: The full salary range is the total earning potential for this position. Increases are awarded based on your annual performance review.

TO APPLY

- Please email the following to careers@binnoojiiyag.ca
 - Application for Employment (available at www.binnoojiiyag.ca)
 - Please indicate preferred location in your application
 - Resume (include 3 work-related supervisory references)
- Incomplete Applications will not be considered.
- Only those selected will be contacted for an interview.
- As an Indigenous Child Wellbeing Agency, we give priority to applicants who identify as First Nations, Inuit, Métis, and those with close affiliations.