Dnaagdawenmag Binnoojiiyag
Child & Family Services

EMPLOYMENT OPPORTUNITY

POSITION TITLE:	FAMILY SUPPORT WORKER
DEPARTMENT:	SERVICE
REPORTS TO:	SERVICE SUPERVISOR
CLASSIFICATION:	ONE (1) FULL-TIME PERMANENT VACANCY
FULL SALARY RANGE:	$57,472.71 TO $71,135.81*
LOCATION:	BARRIE, ON
POSTING DATE:	OCTOBER 30, 2026
CLOSING DATE:	NOVEMBER 8, 2026

Dnaagdawenmag Binnoojiiyag Child & Family Services is a multi-service Indigenous wellbeing agency. We provide a stable foundation for children, youth, and families, through wraparound services that are culturally based, and family focused.

PURPOSE OF THE POSITION

Reporting to the Supervisor, the Family Support Worker is responsible for providing a support function alongside front line staff with respect to children, youth, and families in care or customary care. Family Support Workers provide a variety of services in support of case management duties assigned to a worker: monitors court ordered Family visits for children/youth and their parents / caregivers, as assigned; provides assistance to families involved with child wellbeing services and / or child / youth in care or customary care that are supportive, educational, and empowering; undertakes a variety of social service support responsibilities that are complementary to the role of the worker.

RESPONSIBILITIES

- Providing support for the child / youth under their care during community outings.
- Ensuring the safety and well-being of the child / youth while under their care.
- Assisting in carrying out the plan for the child, youth, or the family as directed by the Supervisor or designate.
- Documenting clear and detailed case notes.
- Modeling appropriate behaviours and language.
- Providing transportation for the child, youth and / or family as directed by the Supervisor or designate.
- Encouraging positive communication with the child, youth, and family.
- Empowering the child, youth, and family to feel worthwhile and valued.
- Supervising access visits.
- Reporting immediately to the appropriate person, any child / youth who may need protection or are at risk.

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Other Duties:
- Other duties as assigned.

POSITION REQUIREMENTS
Education and Experience Requirements:
- A Social Service Worker diploma or a diploma in the Human Services field with at least one (1) year of similar experience, or;
- The equivalent of a Human Service Certificate with at least three (3) years of similar experience.
- Experience working within Child Welfare and / or Indigenous Child-Wellbeing setting would be considered an asset.

Knowledge Requirements:
- Knowledge of The Child, Youth and Family Services Act, The Youth Criminal Justice Act, and any other relevant legislation.
- The causes and symptoms of mental health and addictions issues.
- Knowledge of prevention strategies, conducting needs and risk assessments and substance abuse.
- The impact of trauma and its effects on family dynamics.
- An understanding of crisis management and the ability to deal with life-threatening situations including the prevention of suicide.
- Individual, group, and crisis counselling methods.
- Funding requirements for treatment services.
- Demonstrated competence in working effectively with children, adolescents, and families in a planned, process-oriented, goal-directed method.
- Good knowledge of child development and behaviours management.
- A good working knowledge of community services within the Dnaagdawenmag Binnoojiiyag Child & Family Services catchment area and surrounding areas to assist in service provision.
- A solid understanding of and sensitivity to the experiences of First Nations and Indigenous peoples in Canada, and the impact of the legacy of Residential Schools and the Sixties Scoop upon them is essential.

Ability Requirements:
- Demonstrated competence in working effectively with children, adolescents, and families in a planned, process-oriented, goal-directed method.
- Experience and competence in running groups and programs - individual, couple, group, and family.
- Ability to work co-operatively and negotiate effectively within a team setting, the program, the agency, and outside resources.
- Ability to use authority constructively in highly chaotic and conflicted situations.
- Demonstrated organizational skills and ability to use time effectively.

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- Demonstrated ability to write clear, concise reports and be able to meet deadlines.
- Experience writing affidavits.

Mandatory Requirements:

- Provide an acceptable Canadian Police Information Centre Check (CPIC) and Vulnerable Sector Screening (VSS).
- Able to provide a safe vehicle for use on the job, an acceptable Driver's Abstract, evidence of a valid Ontario Driver's License and of Personal Liability & Property Damage insurance coverage for at least $2,000,000.00.

WORKING CONDITIONS

- A working location will be provided with a potential to work from home on occasion, subject to agency needs and eligibility. Travel within the catchment area will be required.
- At our Agency, we actively encourage a healthy work life balance and aim to ensure working hours do not exceed 35 hours per week and / or do not need to be conducted during evenings and weekends. We recognize however, that the needs of the children, youth, and families that we work alongside do require services outside of these hours. We have a flexible work policy where we aim to maintain an 8-hour schedule (inclusive of a 1 hr. lunch), but there are regular occasions where such planning is not possible. In this role, you will need to have flexibility in your work schedule.

STARTING SALARY RANGE

- $57,472.71 – $66,318.77 depending on qualifications and experience.

*PLEASE NOTE: The full salary range is the total earning potential for this position. Increases are awarded, based on your annual performance review.

TO APPLY

- Please email the following to careers@binnoojiiyag.ca
  - Application for Employment (available at www.binnoojiiyag.ca)
  - Please indicate preferred location in your application
  - Resume (include 3 direct supervisory work-related references)
- Incomplete Applications will not be considered.
- Only those selected will be contacted for an interview.
- As an Indigenous Child Well-Being Agency, we give priority to applicants who identify as First Nations, Inuit, Métis, and those with close affiliations.